



June 7, 2023

## NOTICE

The Board of Directors of the Kaweah Delta Health Care District dba Kaweah Health, will meet in an open Information Systems Committee meeting at 2:00 P.M. on Wednesday, June 14, 2023 in the Sequoia Regional Cancer Center Pauline & Maynard Faight Conference Room, 4945 W. Cypress Ave. Visalia, CA 93277

All Kaweah Delta Health Care District regular board meeting and committee meeting notices and agendas are posted 72 hours prior to meetings (special meetings are posted 24 hours prior to meetings) in the Kaweah Health Medical Center, Mineral King Wing entry corridor between the Mineral King lobby and the Emergency Department waiting room.

The disclosable public records related to agendas are available for public inspection at Kaweah Health Medical Center – Acequia Wing, Executive Offices (Administration Department) {1st floor}, 400 West Mineral King Avenue, Visalia, CA and on the Kaweah Delta Health Care District web page <https://www.kaweahhealth.org>.

KAWEAH DELTA HEALTH CARE DISTRICT  
Michael Olmos, Secretary/Treasurer

A handwritten signature in black ink that reads "Cindy Moccio".

Cindy Moccio  
Board Clerk, Executive Assistant to CEO

DISTRIBUTION:  
Governing Board  
Legal Counsel  
Executive Team  
Chief of Staff  
<http://www.kaweahdelta.org>



## **KAWEAH DELTA HEALTH CARE DISTRICT BOARD OF DIRECTORS INFORMATION SYSTEMS COMMITTEE**

Wednesday, June 14, 2023

Sequoia Regional Cancer Center, Pauline & Maynard Fought Conference Room  
4945 W. Cypress Ave. Visalia, CA 93277

**ATTENDING:** Directors: Garth Gipson (chair) & Dave Francis; Gary Herbst, CEO; Malinda Tupper, CFO; Doug Leeper, Chief Information & Cybersecurity Officer; Keri Noeske, CNO; Roger Haley, MD, Medical Director of Informatics; Leah Daugherty, RN, Director of ISS Clinical Informatics; Scott Furrer, Director of ISS Technical Services; Luke Schneider, Director of ISS Application Services; Belen Contreras, Recording

### **OPEN MEETING – 2:00 PM**

#### **CALL TO ORDER – Garth Gipson**

**1. PUBLIC / MEDICAL STAFF PARTICIPATION** – Members of the public may comment on agenda items before action is taken and after it is discussed by the Board. Each speaker will be allowed five minutes. Members of the public wishing to address the Board concerning items not on the agenda and within the jurisdictions of the Board are requested to identify themselves at this time. For those who are unable to attend the beginning of the Board meeting during the public participation segment but would like to address the Board, please contact the Board Clerk (Cindy Moccio 559-624-2330) or [cmoccio@kaweahhealth.org](mailto:cmoccio@kaweahhealth.org) to make arrangements to address the Board.

**2. [FY24 ISS CAPITAL BUDGET](#)** – An overview of the Information Systems Services capital budget for FY-24.

*Douglas D. Leeper, Chief Information & Cybersecurity Officer*

**3. [ENTERPRISE RESOURCE PLANNING \(ERP\) UPDATE](#)** – An update will be provided regarding the Enterprise Resource Planning (ERP) implementation.

*Douglas D. Leeper, Chief Information & Cybersecurity Officer*

#### **ADJOURN – Garth Gipson**

*In compliance with the Americans with Disabilities Act, if you need special assistance to participate at this meeting, please contact the Board Clerk (559) 624-2330. Notification 48 hours prior to the meeting will enable the District to make reasonable arrangements to ensure accessibility to the Kaweah Delta Health Care District Board of Directors meeting.*

**Wednesday June 14, 2023 – Information Systems Committee**

*Mike Olmos – Zone I  
Secretary/Treasurer*

*Lynn Havard Mirviss – Zone II  
Vice President*

*Garth Gipson – Zone III  
Board Member*

*David Francis – Zone IV  
President*

*Ambar Rodriguez – Zone V  
Board Member*

**MISSION: Health is our Passion. Excellence is our Focus. Compassion is our Promise.**

# Infrastructure

- SAN Storage
- Network Hardware
- Patient Monitor Servers Replacement
- Radiologist High-Contrast Monitors
- LOS/Throughput Huddle Dashboards
- Rehab Hospital Dashboard

# Applications

- Antibiotic Resistance Reporting
- CareTend Migration to New Cloud Platform
- New Infant Security System
- Nutritional Services Floor Stock Inventory Module
- Enterprise Resource Planning (ERP) Implementation

# Total FY24 ISS-related Capital

- Infrastructure: \$ 1,451,703
- Applications: \$ 1,748,160
- Contingency: \$ remnant
- TOTAL FY24: \$ 3,199,863

# Workday ERP Solution going live July 1, 2023

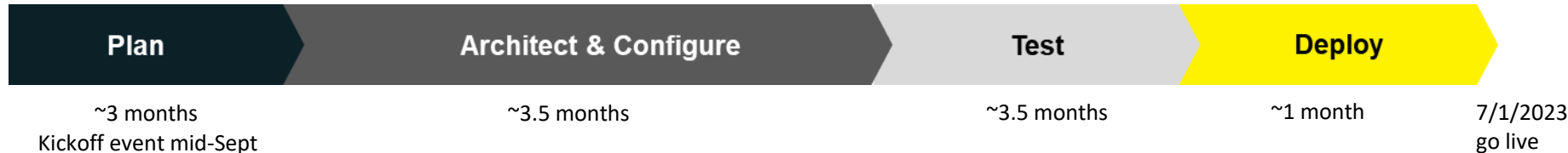
- ERP solutions comprise HR, Payroll, Finance, and Supply Chain
  - Employees in those areas are business users and will use Workday all day to do their jobs
  - All others are end users and will interact with the business users and system via the Workday self-service applications and smartphone app, and do things like clock in/out, view paycheck, online training, expense reports, leaves, etc.
  - Kaweah Health leaders will also do things like route/approve invoices, submit requisitions, etc.
- Current ERP solution, Infor, originated here in 1999, plus bolt-ons
  - Required expensive replacement/rebuild of 19 servers in Fall 2023
  - Faced complete end of life in early 2026
  - We took the opportunity to move to the best ERP solution, Workday, a true cloud-based solution



Is our new ERP solution



Is our Workday implementation partner – 950+ implementations, 40+ healthcare, and 2 for themselves



# Workday – Ideal Work Environment



Enterprise Resource Planning (ERP)

Best in KLAS Winner



86.2

Overall Performance Score

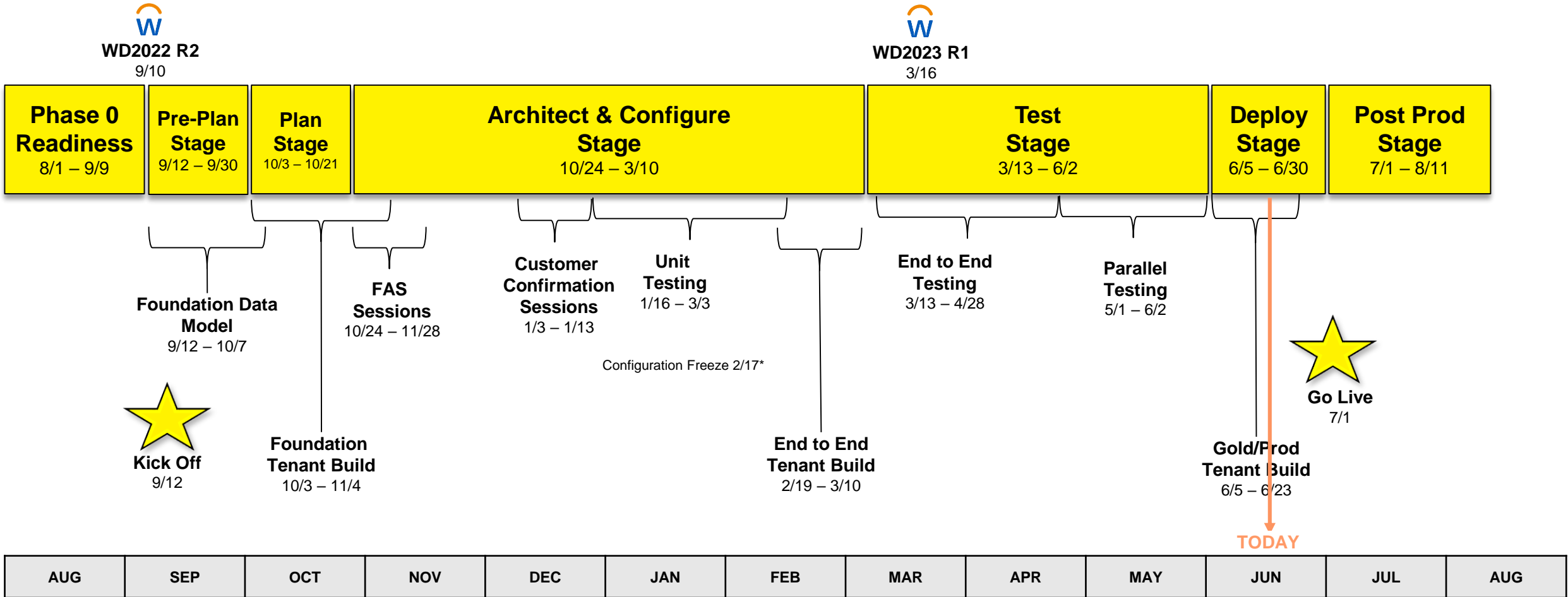


Best in KLAS for 6 years in a row

	Culture	Loyalty	Operations	Product	Relationship	Value
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<b>Workday – 86.2</b>	B+	<b>A</b>	B	B+	B+	B-
<b>Infor – 51.9</b>	F	F	F	F	F	F

# High Level Timeline





# Payroll Parallel Testing

**5/1 – 6/4: Payroll Parallel Testing - Complete**

– Cycle 1: 5/01 – 5/17 – **97.34%**

– Cycle 2: 5/18 – 6/04 – **99.16%**

» 118,026 data elements validated

# Training

- Staff
  - Kaweah Compass information
  - Instructional videos
  - Job Aids
- Leaders
  - Same as above
  - Workday test environment available
  - 1 hour evaluations course led by HR
  - 6 hours of instructor-led training divided into 2-hour courses

# Glidepath to Go Live

- Training and communicating
- Workday and Alight preparing “Gold” tenant
  - Environment/infrastructure build
  - Configuration/application build
  - Data conversion
  - Testing/checkout
- 6/24,25 – install new timeclocks
- 6/25 – initial go live on Time Tracking, Payroll, and HR
- 7/1 – go live on Finance, Supply Chain, and Learning
- 7/9 – first pay period close and first payroll run